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|  | Samantha Nicole Dison | Software Developer  Boise, Idaho  samnicdis@gmail.com  |  (208) 867-3148 | Linkedin: linkedin.com/in/samanthadison/ I Github: github.com/SamanthaDison |
| Objective | A creative and collaborative software developer with knowledge and experience building full-stack applications. A professional with experience leading a team and producing results. Experienced in defusing conflict and managing high stress situations. |
| Skills & Abilities | * HTML * CSS * JavaScript * Vue.Js * Node.js * C#/ .Net * MongoDB * Mongoose * MYSQL * Restful Apis * Figma * Scrum * Auth0 * Partner programming |
| Experience | **SOFTWARE DEVELOPMENT STUDENT; CODEWORKS** NOVEMBER 2021- PRESENT   * Built full-stack applications utilizing various front and back-end applications * Implemented Scrum in group applications to maintain time management and organization * Practiced partner-programming with peers * Utilized Auth0 for authentication and integrated restful APIs into application builds  **MANAGER; The human Bean** JULY 2017- OCTOBER 2021   * Full-time stand manager in charge of daily operations, scheduling, inventory, staffing for the busiest stand in the franchise. * Trained employees in customer service and customer relations * Managed conflict between employees and various customer complaints * Worked in a fast-paced environment that required in-the-moment delegating and decision making * Managed a stand that made over $1,000,000 in revenue  **CLAIMS ASSISTANT; Sedgwick** JUNE 2019- MARCH 2021   * Managed workers’ compensation insurance claims * Answered and conducted phone calls and emails to/from claimants, medical offices, and law offices, * Requested and sent medical records, and assisting adjusters in other various tasks. * Proficient in Microsoft Office applications and computer literacy as well as comprehension of basic medical and legal terms.  **Team lead and Group sales assistant**; roaring springs waterparkJune 2015- January 2018  * In charge of leading shifts, handling employee and customer complaints * Ran the Guest Relations office handling phone calls, used 10-code over radio communication * Handled questions/problems with guests as well as working up front doing cash and credit transactions, bag-checking, and greeting guests into the waterpark. * Group sales and Programs Assistant including responsibilities such as booking and reserving groups/parties, handling large cash amounts and transactions, phone etiquette, hosting and scheduling parties, and marketing. * Position required proficiency in Microsoft Word and Excel to draft contracts and invoices.  **INSHOP/CREWMEMBER**; JIMMY JOHNSMarch 2016- october 2016  * Basic food preparation working on a line and preparing sandwiches. * Working at and handling drive-thru transactions. Handling inshop transactions. * Closing and cleaning food prep areas.  **CREWMEMBER**; WAHOOZ AND PINZ FAMILY FUN ZONEAUGUST 2016- MARCH 2017  * Cash and credit transactions, operating attractions, operating arcade games, running a bowling alley, * Comprehensive customer service including fulfilling drinks/orders, leading/running shifts, cleaning. |
| Education | **BOISE CODEWORKS; 2017- PRESENT**  **COLLEGE OF WESTERN IDAHO; 2017- 2019**  **Dean’s List**  **Biology major with emphasis on biochemistry and microbiology.** |
| References | **TIFFANY QUILICI, Marketing director; Roaring springs waterpark****(208) 724-3328****JEFF WIDICK,** gENERAL MANAGER; JIMMY JOHNS (208) 890-8893  **KAITLYN ALLEN,** REGIONAL MANAGER; THE HUMAN BEAN  **(208) 830-2371** | |